#### **HEALTHWORKS**

# CARING FOR YOUR EMPLOYEE'S WELLBEING THROUGHOUT THEIR LIFE CYCLE

Presented by Andrea Cheshire, MS, ATC







## WELLBEING

Well-being is the experience of health, happiness, and prosperity.





It includes having good mental and physical health, high life satisfaction, a sense of meaning or purpose, and ability to manage stress



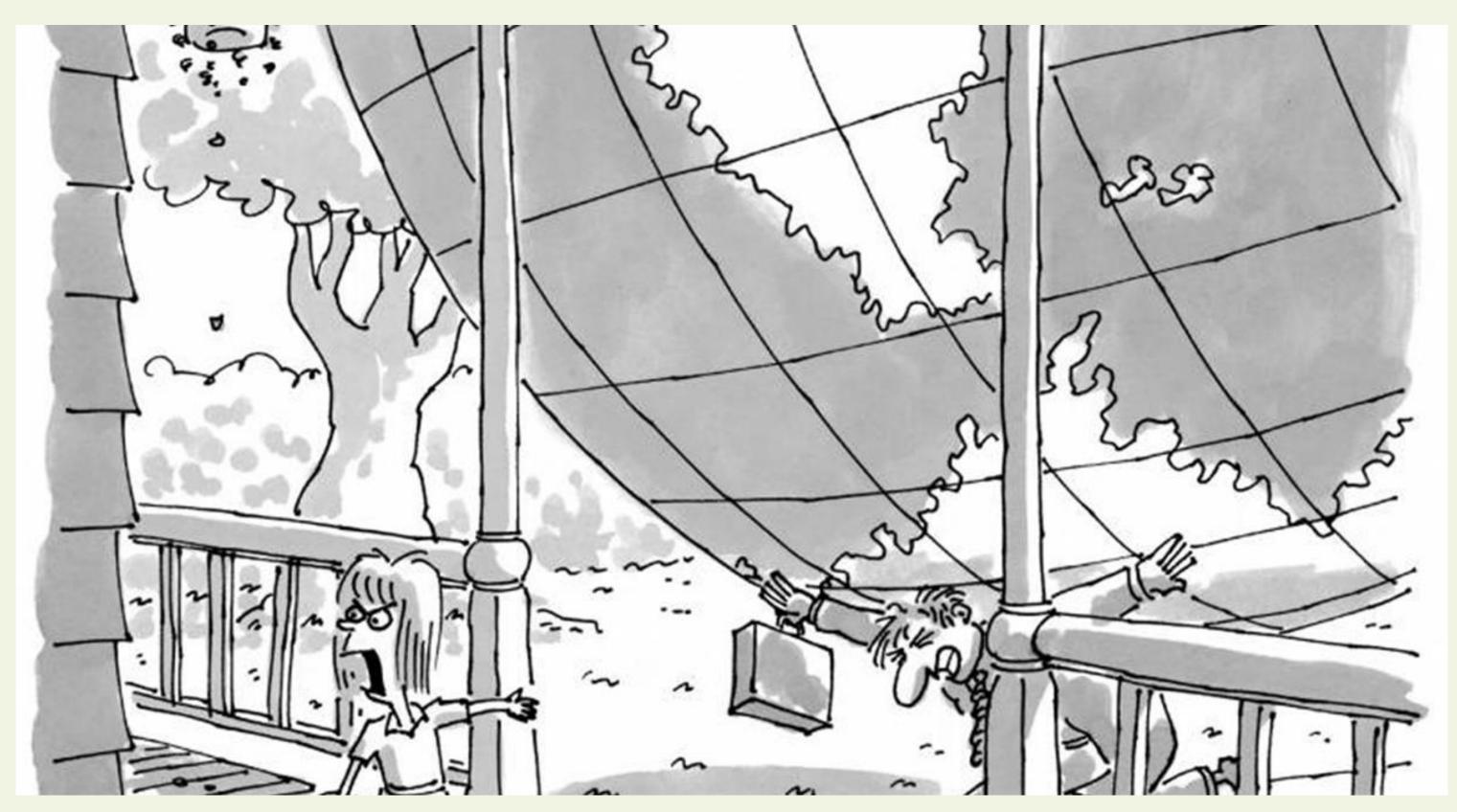












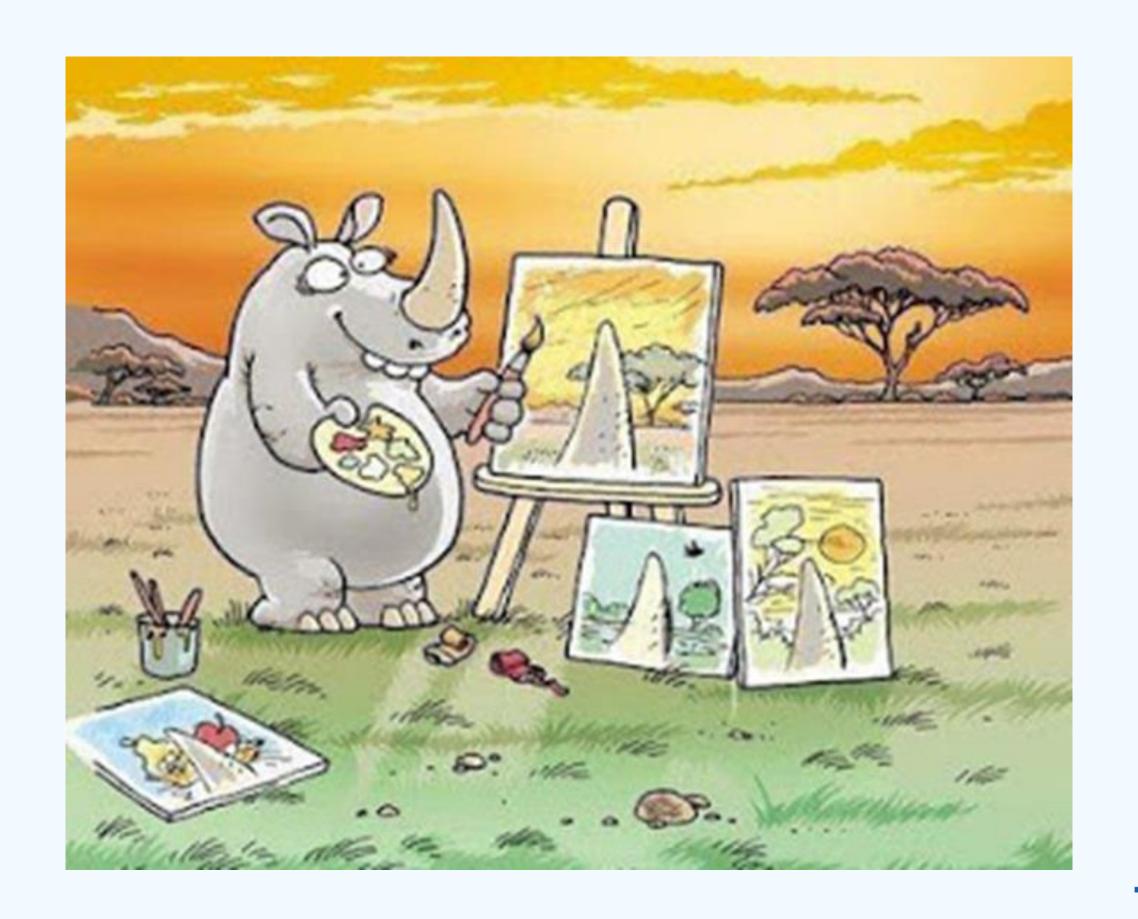


## **PERSPECTIVE**

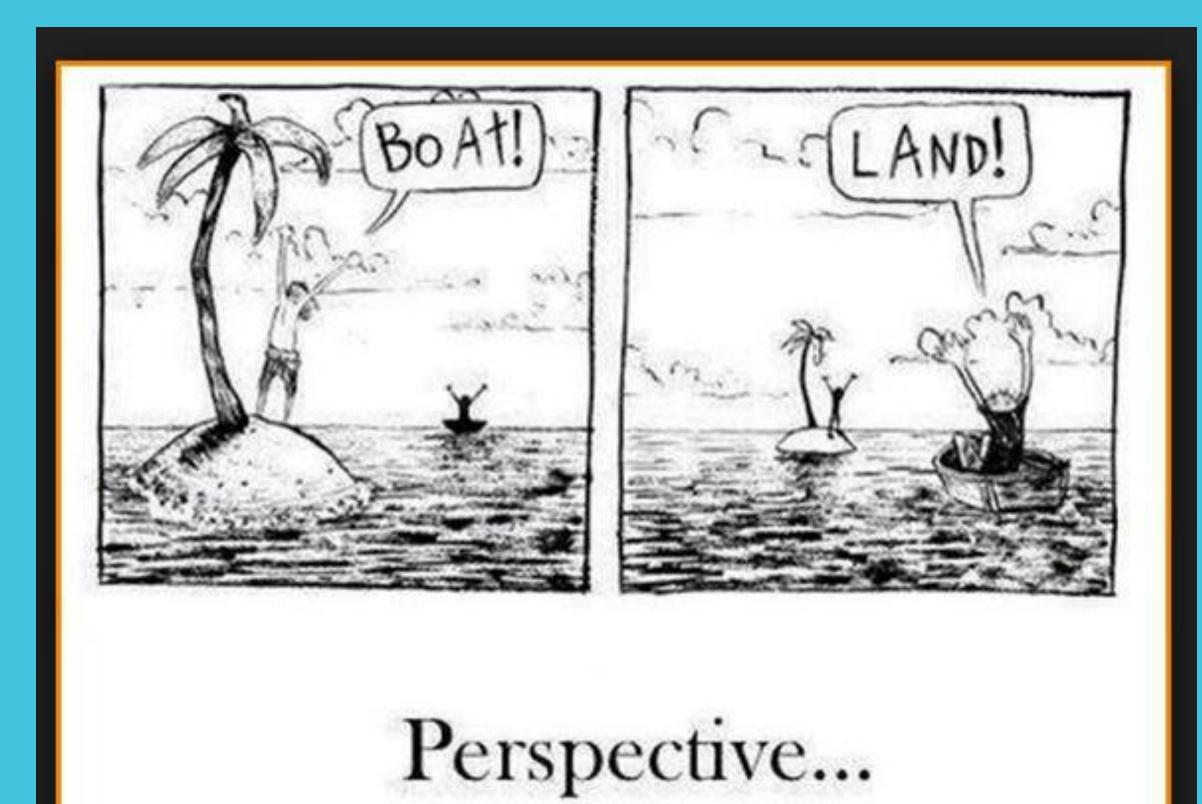
The ability to consider things in relation to one another accurately and fairly

A particular way of viewing things that depends on one's experience and personality













How Birds See the World



## Employer Perspective In Caring for Employees



INCREASE
IN MEDICAL
SPEND



**GENERATIONAL DIFFERENCES** 

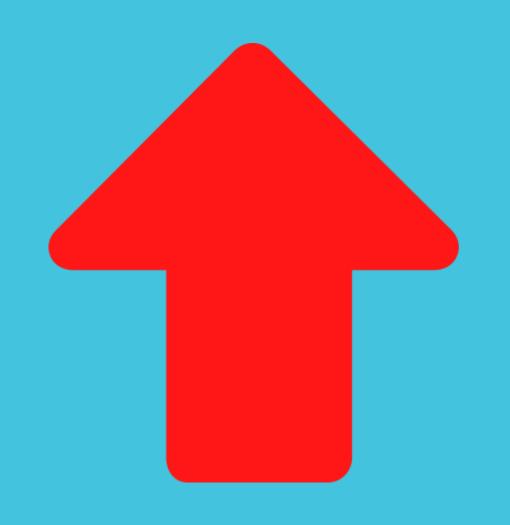


JOB
MARKETRECRUITING AND
RETAINING
EMPLOYEE



## \$6.0

## trillion



The projected Healthcare Spend by 2027. For 2020-27, national health spending growth is projected to average 5.7 percent, up from 4.8 percent in 2019



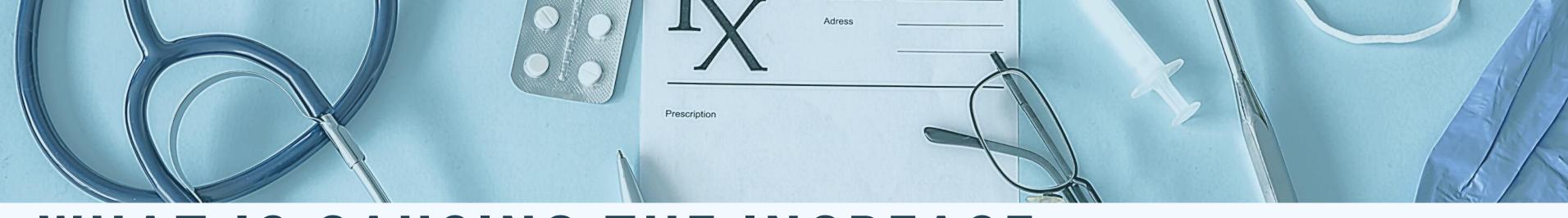
## 2.5%

Price for healthcare goods and services are projected to grow faster than the 1.1% growth from from 2014-2017

6.1%

Percentage of year over year
(2020-27)
projected increase on Prescriptions
Drug Spending which is up 1.5
percentage points than 2019





## WHAT IS CAUSING THE INCREASE

- Government Policy- Need I Say More?
- Chronic Disease is on the rise
  - As of 2010, the health care costs of people with at least one chronic condition are responsible for more than 85% of health care spending
  - Almost half of all Americans have at least one of chronic condition
  - As a result, the <u>sickest 5% of the population consume 50%</u> of total health care costs. The healthiest 50% only consume 3% of the nation's health care costs



THE DIFFERENCE

\$5,00+

\$9,601

THE
COST OF CHONIC
DISEASES PER PERSON

AVERAGE COST OF TREATING
DIABETES PER PERSON



### **CHRONIC DISEASE**

They can either be **prevented** or would cost less to treat if caught in time.

Risk factors for heart disease and strokes are **poor nutrition and obesity**.

Smoking is a risk factor for lung cancer (the most common type) and COPD.

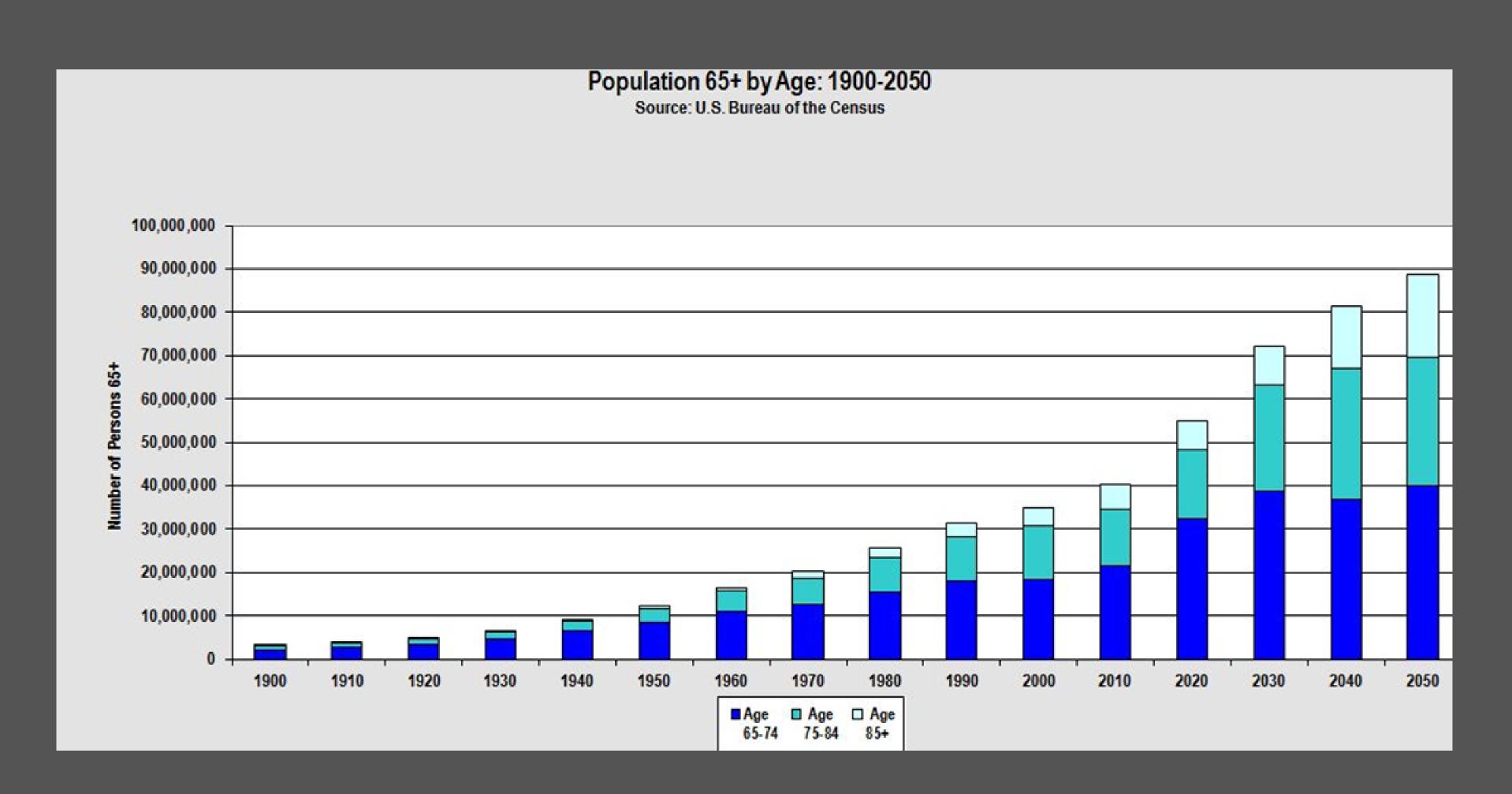
**Obesity** is also a risk factor for the other common forms of cancer.



## **Aging Workforce**

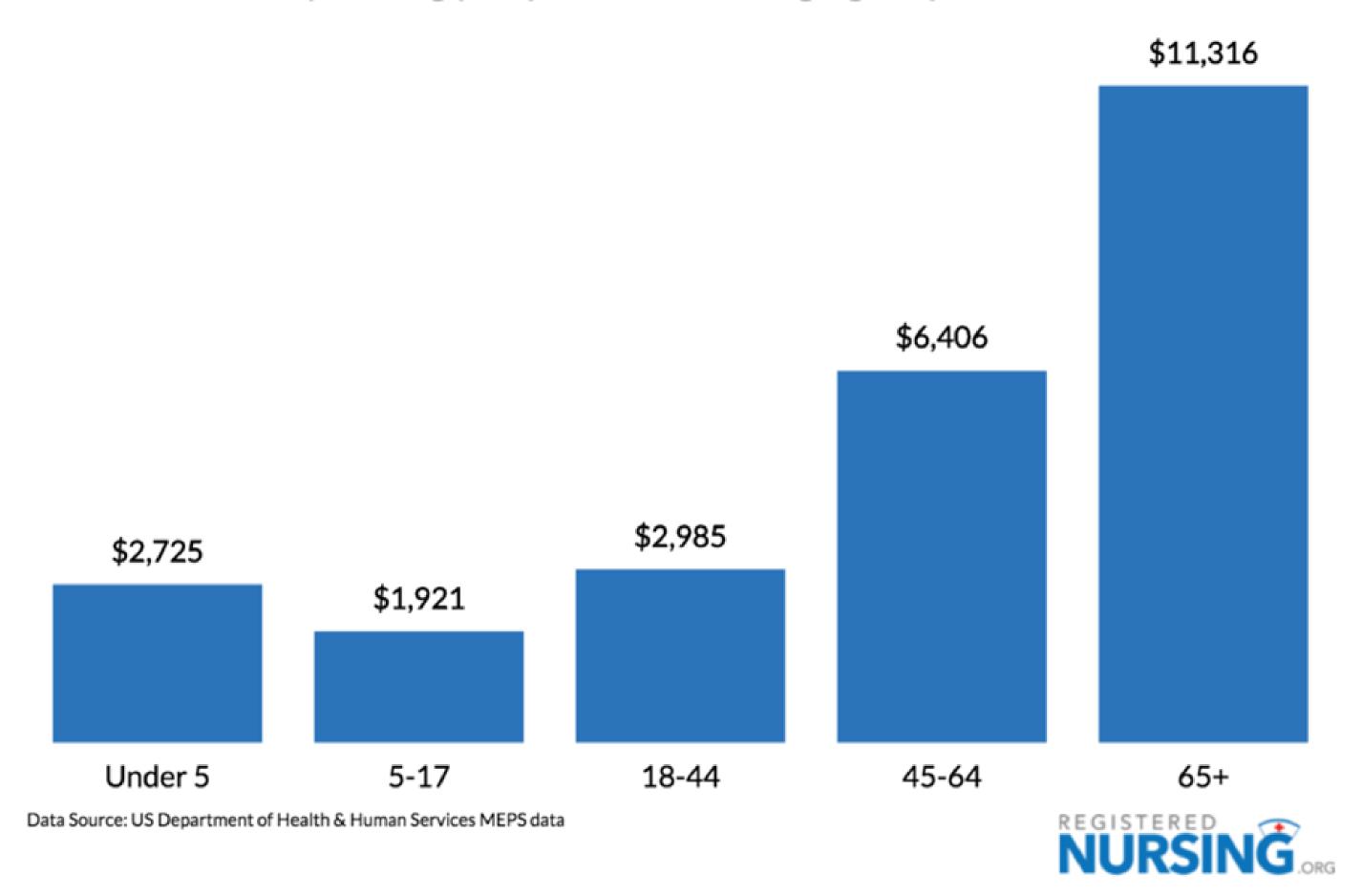
- "Silver Tsunami"
- By the time you reach 65 years old, average healthcare costs are \$11.3K
   per person, per year in the United States.
- During your adult lifetime, average spending for women is nearly twice as high as for men.
- During one's lifetime, over \$400K will be spent on the average American's healthcare in today's dollars.





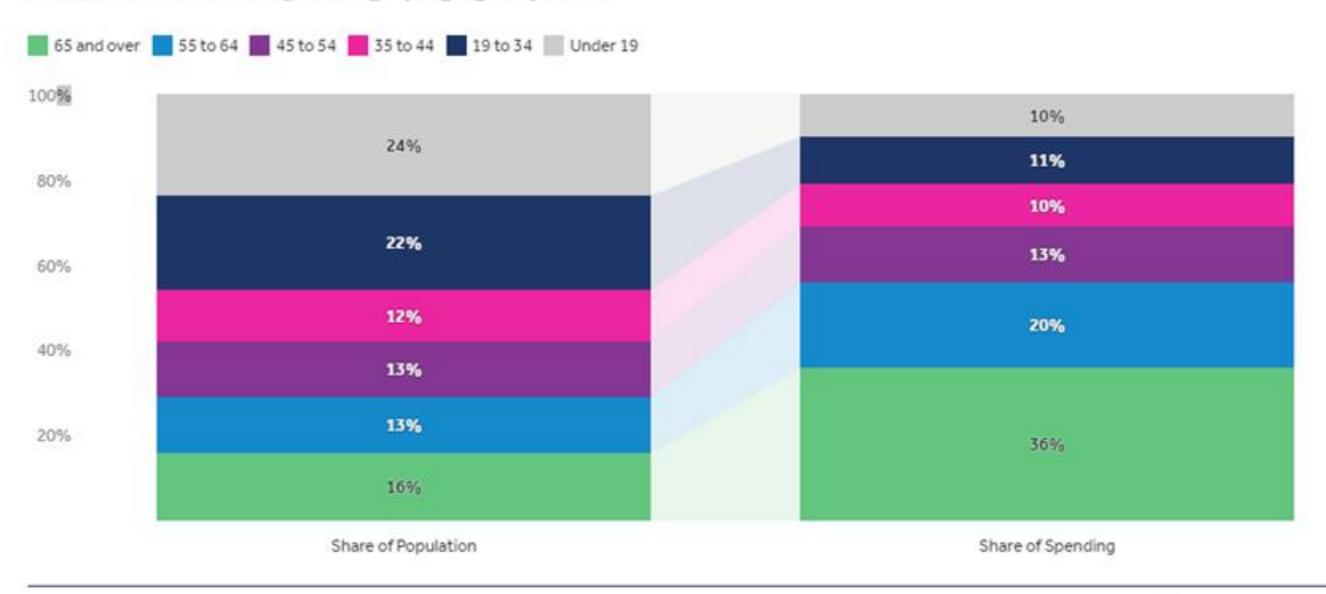
## Average Health Spending by Age in the United States

Spending per year based on age group (2016)



#### People age 55 and over account for over half of total health spending

Share of total health spending by age group, 2016



Source: Kaiser Family Foundation analysis of Medical Expenditure Panel Survey • Get the data • PNG

Health System Tracker

#### "The Millennial"

Defined as the generation born from 1981 to 1996, they are the largest, most educated, and most connected generation the world has ever seen

Make up the largest share of the U.S. population and labor force, placing them at the heart of U.S. economic growth as consumers, workers, and business owners





## Millennials are in worse health than their elders in Generation X used to be, according to a new report from the Blue Cross Blue Shield Association.

31%

Major
depression rates
increased in this
population by
31% from 2014 to
2017

10%

Substance use disorders increased by 10%

33%

Treatment
costs are projected
to be as much as
33% higher than
Gen-Xers
experienced at a
comparable age

## OF THE TOP 10 MILLENNIAL HEALTH CONDITIONS —

Depression, substance use disorder, high blood pressure, hyperactivity, Crohn's disease and ulcerative colitis, high cholesterol, tobacco use disorder and Type 2 diabetes —

were more common among older millennials in 2017
than they were among members of Gen
X when they were the same age.

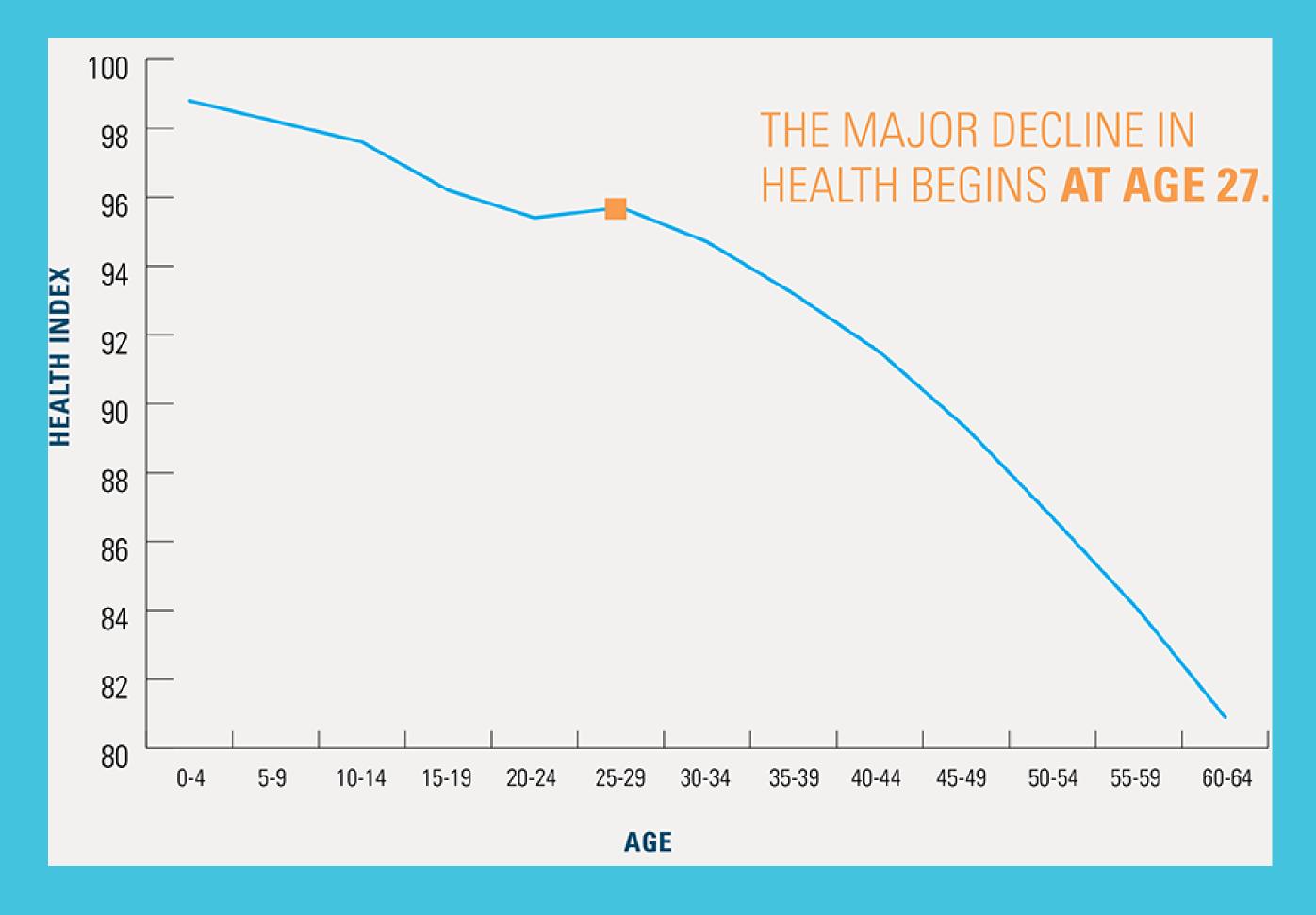


Table X1: Top 5 conditions affecting Millennials by prevalence rate, rate per 100

	2014 Prevalence	2017 Prevalence	% Increase
Hypertension	7.0	8.1	16%
High cholesterol	5.5	6.2	12%
Tobacco use disorder	5.2	5.6	7%
Hyperactivity	5.2	6.8	29%
Major Depression	3.8	5.0	31%

Sources: BCBS, Moody's Analytics









**Kaiser** Family Foundation poll found fewer adults ages 18 to 29 had a PCP when compared with older adults.

in particular, the poll found:

45% of adults ages 18 to 29 <u>did not</u> have a PCP; 28% of adults ages 30 to 49 <u>did not</u> have a PCP; 18% of adults ages 50 to 64 <u>did not</u> have a PCP; and 12% of adults ages 65 and older <u>did not</u> have a PCP



## JOB MARKET RECRUITMENT AND RETENTION

Roughly 42 million U.S. employees, or more than one in four workers, will leave their jobs this year to go work for another company





## \$680 Billion

Anticipated Cost Of Turnover For Employers In 2020

More than three in four employees who quit could have been retained by employers





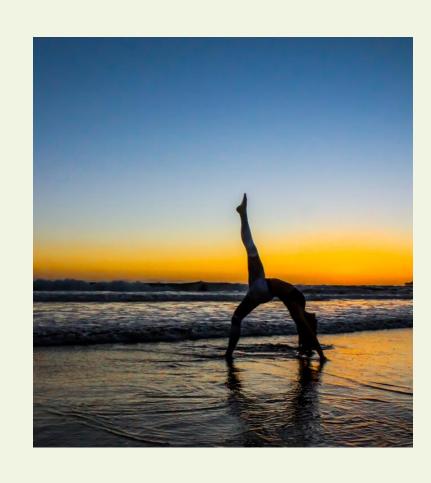
## Employee Perspective In Caring for Employees







**GEN X** 



**MILLENNIALS** 

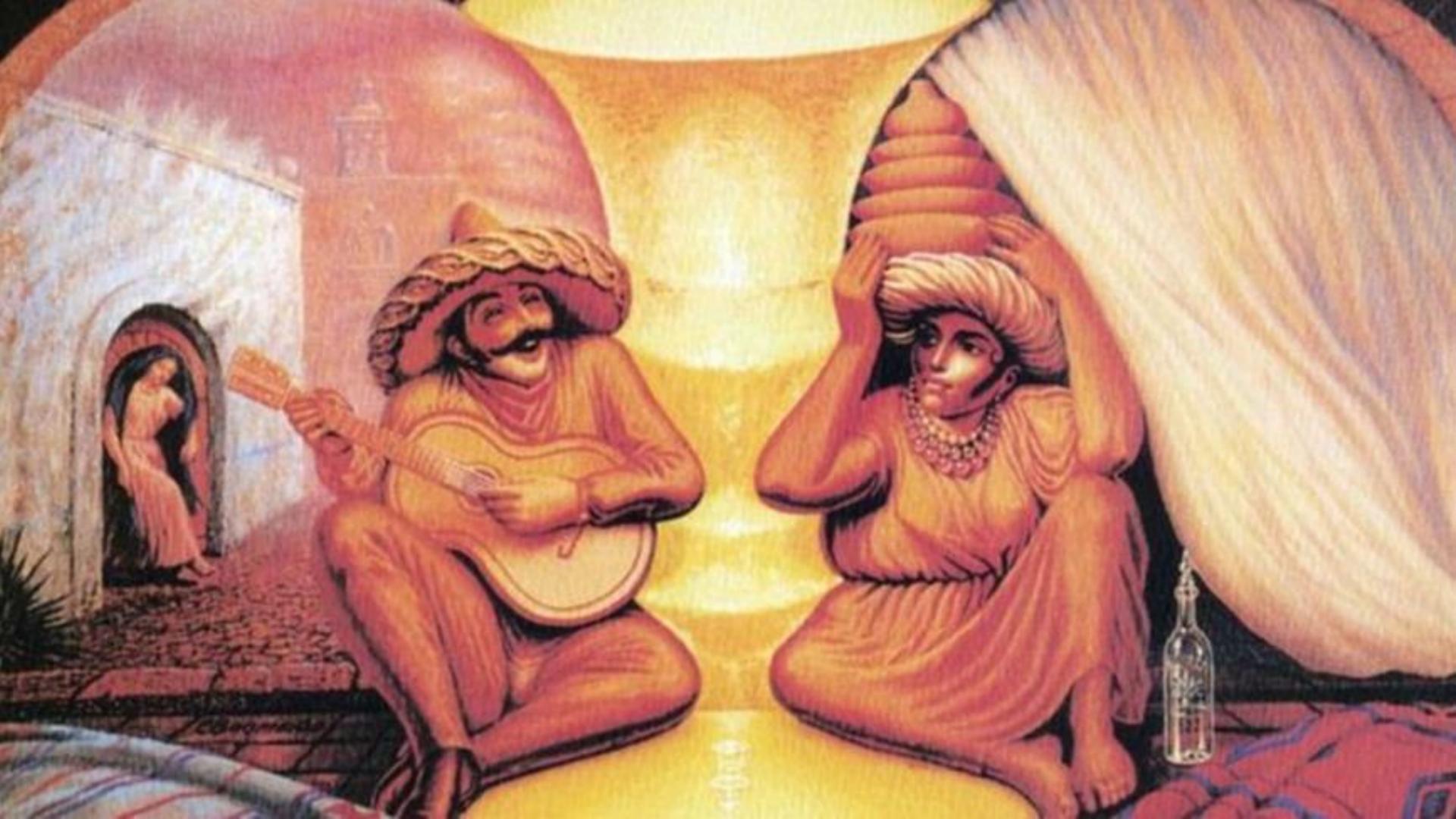


## PERSPECTIVE

The ability to consider things in relation to one another accurately and fairly

A particular way of viewing things that depends on one's experience and personality





## HOW DOGS THINK HOW CATS THINK





**You love me** You pet me You feed me You feed me You must be God! I must be God!

## **You love me** You pet me

WE'RE ADOPTABLE! | FB.COM/MCASTX | CONROE, TX

## Dog's Diary

8:00 am - Dog food! My favorite thing!

9:30 am - A car ride! My favorite thing!

9:40 am - A walk in the park! My favorite thing!

10:30 am - Got rubbed and petted! My favorite thing!

12:00 pm - Milk bones! My favorite thing!

1:00 pm - Played in the yard! My favorite thing!

3:00 pm - Wagged my tail! My favorite thing!

5:00 pm - Dinner! My favorite thing!

7:00 pm - Got to play ball! My favorite thing!

8:00 pm - Wow! Watched TV with the people! My favorite thing!

11:00 pm - Sleeping on the bed! My favorite thing!

## Cat's Diary

Day 983 of My Captivity

My captors continue to taunt me with bizarre little dangling objects. They dine lavishly on fresh meat, while the other inmates and I are fed hash or some sort of dry nuggets. Although I make my contempt for the rations perfectly clear, I nevertheless must eat something in order to keep up my strength.

The only thing that keeps me going is my dream of escape. In an attempt to disgust them, I once again vomit on the carpet. Today I decapitated a mouse and dropped its headless body at their feet. I had hoped this would strike fear into their hearts, since this clearly demonstrates my capabilities. However, they merely made condescending comments about what a "good little hunter" I am.

There was some sort of assembly of their accomplices tonight. I was placed in solitary confinement for the duration of the event. However, I could hear the noises and smell the food. I overheard that my confinement was due to the power of "allergies." I must learn what this means, and how to use it to my advantage.

Today I was almost successful in an attempt to assassinate one of my tormentors by weaving around his feet as he was walking. I must try this again tomorrow, but at the top of the stairs.

I am convinced that the other prisoners here are flunkies and snitches. The dog receives special privileges. He is regularly released, and seems to be more than willing to return. He is obviously retarded. The bird must be an informant. I observe him communicating with the guards regularly. I am certain that he reports my every move. My captors have arranged protective custody for him in an elevated cell, so he is safe . . . for now.





## **Employee Wellbeing Life Cycle**



## WHERE TO START

## **QUESTIONS TO ASK YOURSELF**

- What are your biggest vulnerabilities?
- What are your biggest pain points?
- Would you "Buy You"? (What is your Value Proposition)

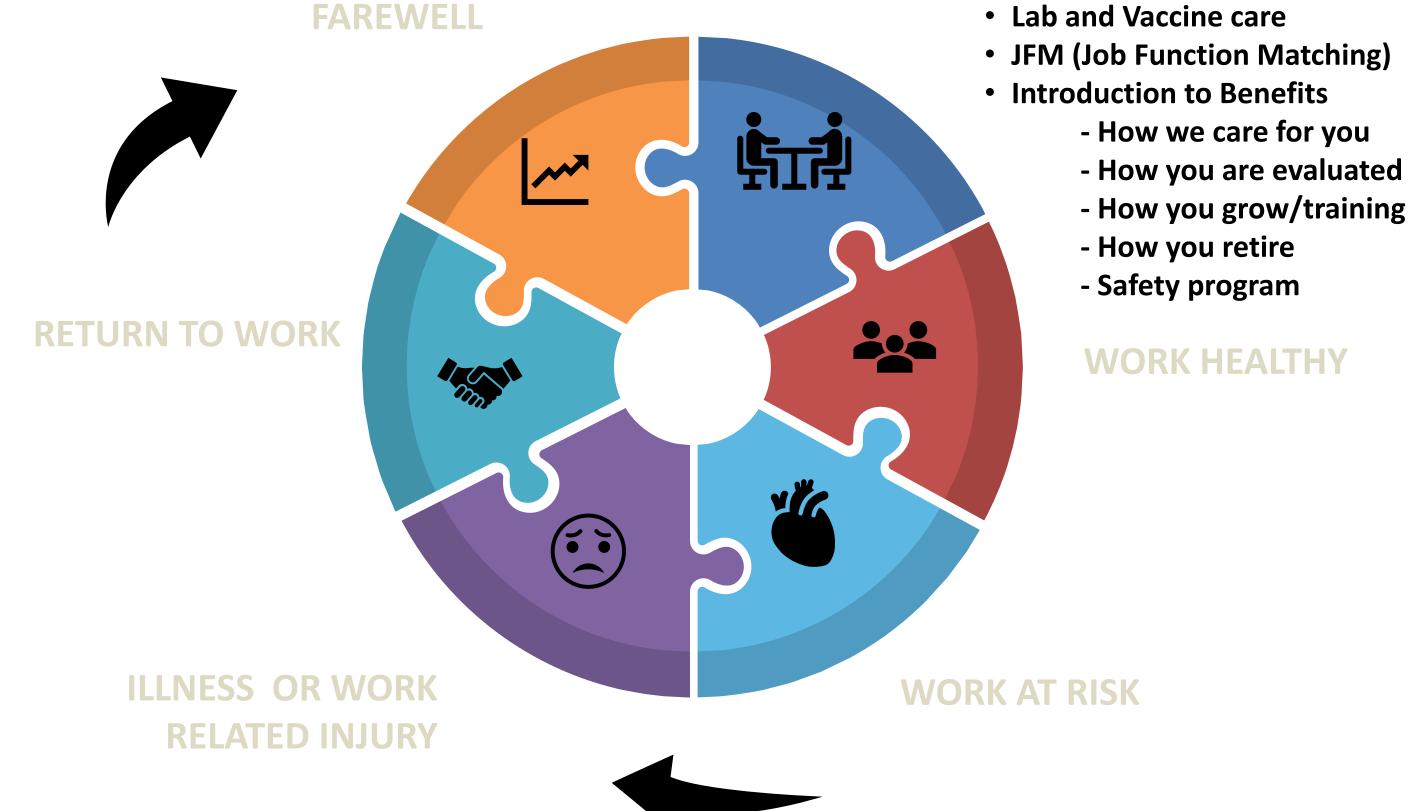
### **QUESTIONS TO ASK YOUR EMPLOYEES**

- What are your expectations?
- What are your biggest pain points?

### REVIEW YOUR WELLBEING LIFE CYCLE

- What do you have?
- Where are the gaps?
- What data needs to be collected?
- How is it being communicated?





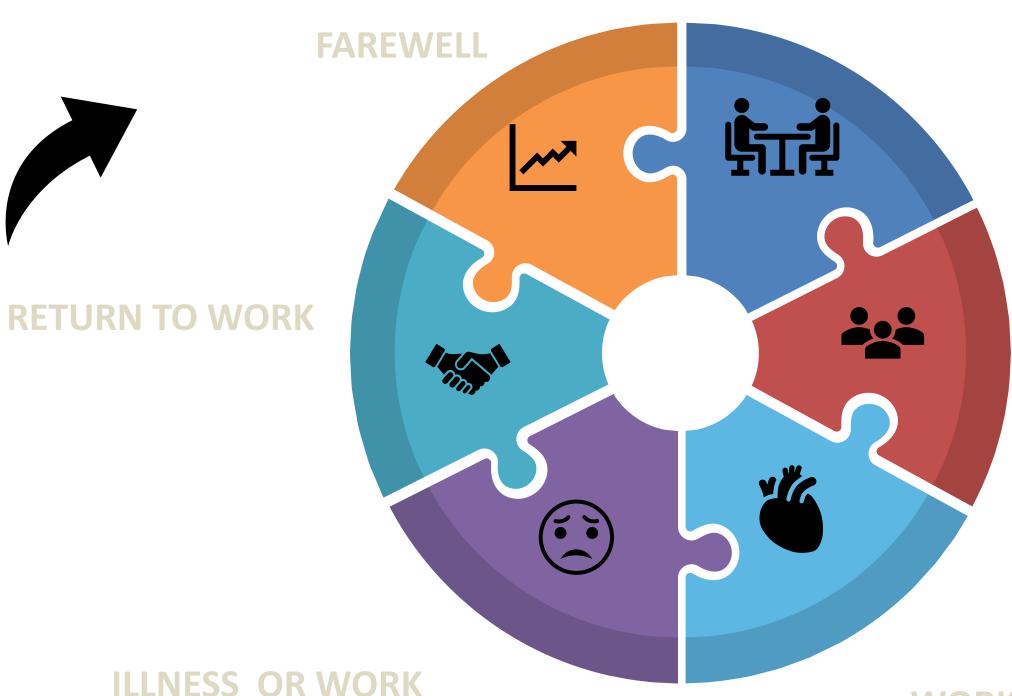
#### PRE HIRE/ RECRUITMENT/ **ON BOARDING**

- Preplacement physicals/drug screens
- Lab and Vaccine care



PRE HIRE/
RECRUITMENT/
ON BOARDING



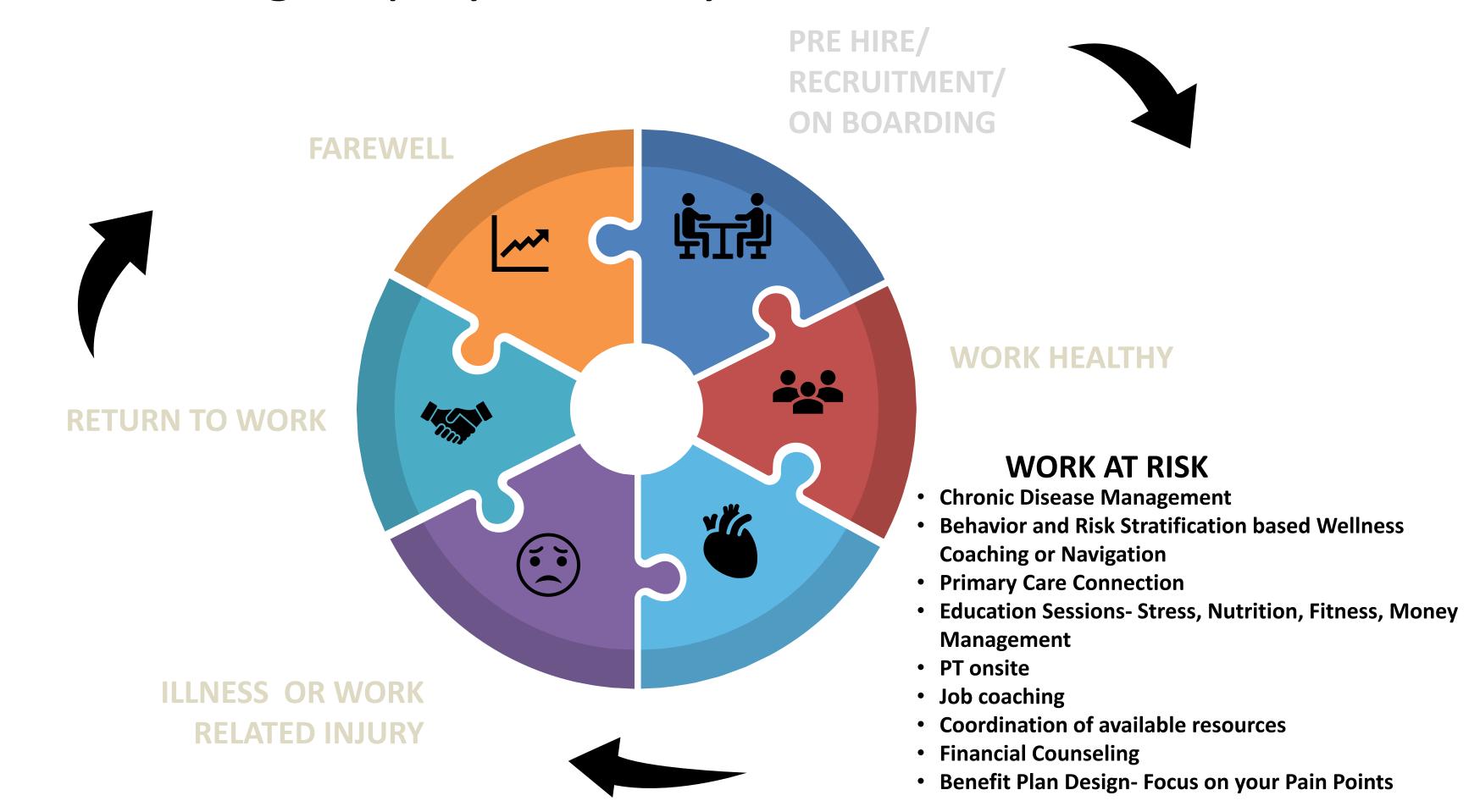


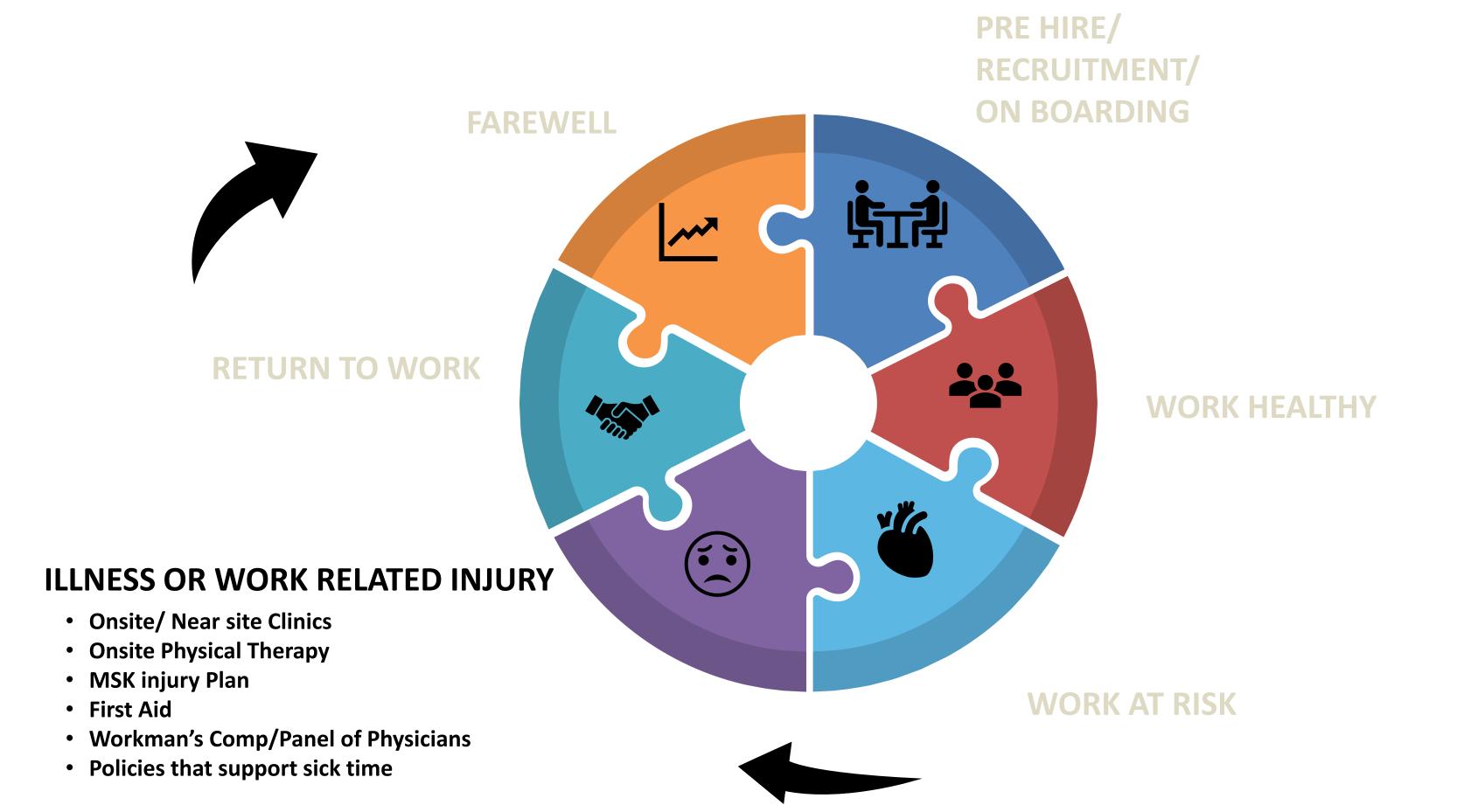
**RELATED INJURY** 

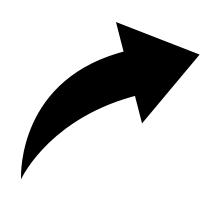
#### **WORK HEALTHY**

- Safety Education
- EAP/stress/resiliency support
- Ergonomics
- Stretching Programs
- Job analysis
- Challenges, Motivational services
- Work- life resources
- Behavior, Demographic, and Risk Stratification based education/communication plan
- Primary Care Connection
- Financial Planning /Budgeting
- Life Stage Health benefit/ Preventive Care awareness
- Job Specific Testing
- Policies that support being "well"
- Career Planning/Mentorship Programs
- Recognition

**WORK AT RISK** 

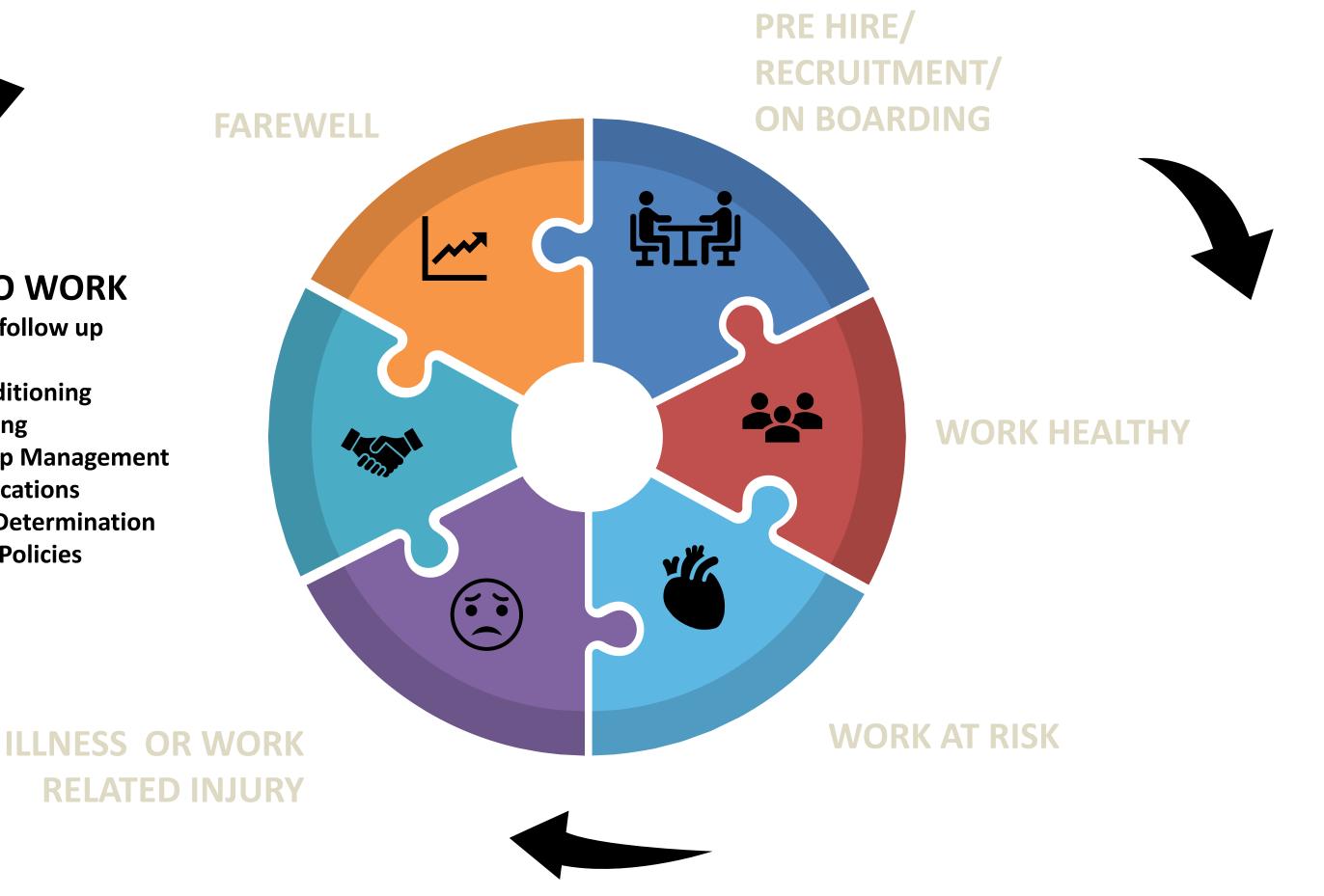






#### **RETURN TO WORK**

- Employee follow up
- FCEs
- Work Conditioning
- Job Coaching
- Work Comp Management
- Job Modifications
- Disability Determination
- Review of Policies





## NEXT STEPS

#### HAVE GOALS FOR YOUR WELL BEING PROGRAM

- o P-D-C-A
- Collect Data!!
- Be aware of what is included in you insurance plan- use it, but compare apples to apples
- Well rounded and meets the needs of your population
- Looks for areas of overlap- IE- Safety and Wellness

#### HAVE A CLEAR COMMUNICATION PLAN

- Be clear with your organizational purpose and with employee's purpose
- Set clear expectations
- More than once a year
- "What is the real cost to me?"
- Under/over utilized or misunderstood benefits



## THANKYOU

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